

# InstaGen OFGEM Guide: System Registration & Evidence Requirements

## System Registration & Image Evidence Requirements

To comply with Ofgem's ECO Innovation Measure approval process, all installations of InstaGen ECO 45% innovation solar panels must be formally registered. This registration serves to verify that only approved InstaGen panels, with optimisers, are installed.

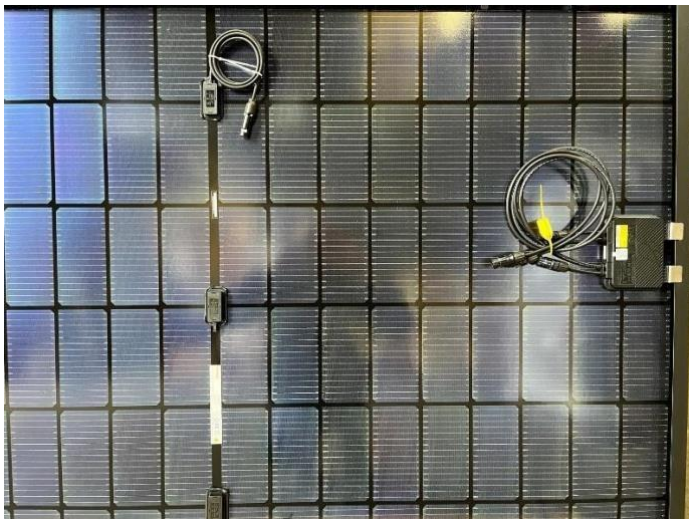
Each installation will be issued a hologram sticker featuring a unique system identification number and a QR code. This QR code links to a dedicated webpage associated with the sticker. Installers must upload photographic evidence to the InstaGen registration portal, which enables InstaGen technicians to verify the installation.

Hologram stickers will be issued in direct proportion to the number of properties being installed using InstaGen panels with Tigo Optimisers and CCA / TAP monitoring devices. Stickers must be adhered securely on CCA / TAP monitoring device.

These photos are required as evidence of the following qualifying criteria:

- **Hologram sticker x 1**
  - This needs to be stuck to either the CCA Tap device, enclosure cover/lid of the CCA Tap device or the inverter.
  - Please ensure the photo is clear and the barcode/serial number can be clearly seen in the photo.
- **Panel identification & barcode photos** (serial number & InstaGen logo)  
**Please Note** – these photos need to be taken **before** installing the panels
  - 1) Serial number: a clear photo of each serial number for all panels used per job
  - 2) InstaGen logo: a clear photo of the InstaGen logo for all panels used per job
- **Tigo (two screenshots are required)**
  - 1) System View
    - Click on “*System View*” below the VIEW tab on the Tigo monitoring platform and capture a screenshot of this page.
  - 2) Info
    - Click on “*Info*” below the VIEW tab on the Tigo monitoring platform and capture a screenshot of this page.

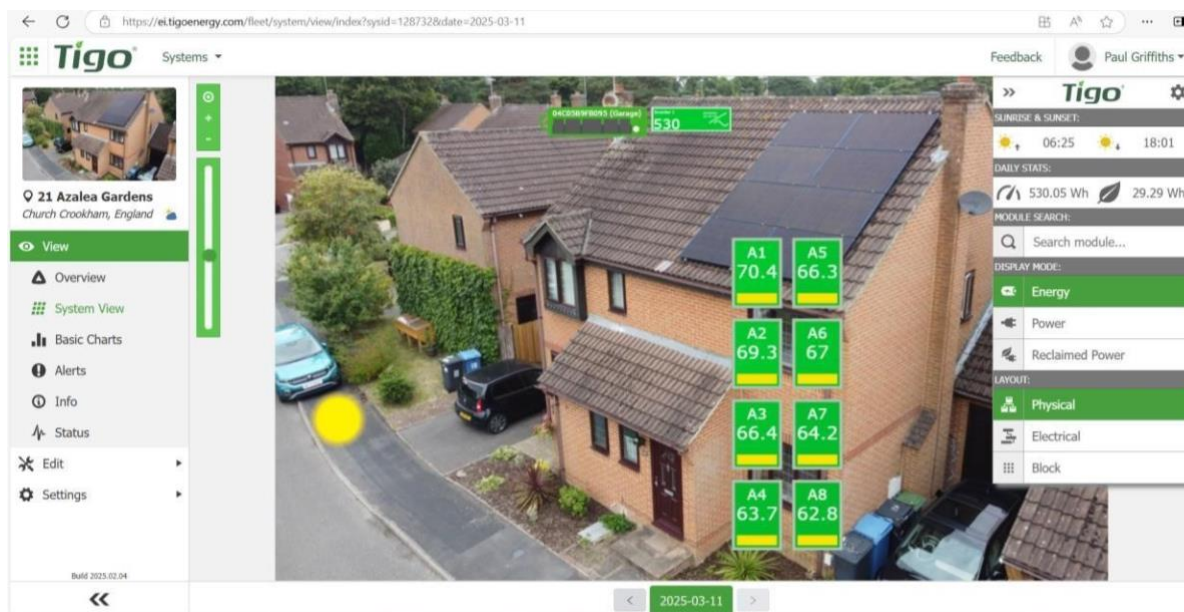
- Tigo Optimisers (on all panels)
  - Photos of the optimisers fitted to each panel



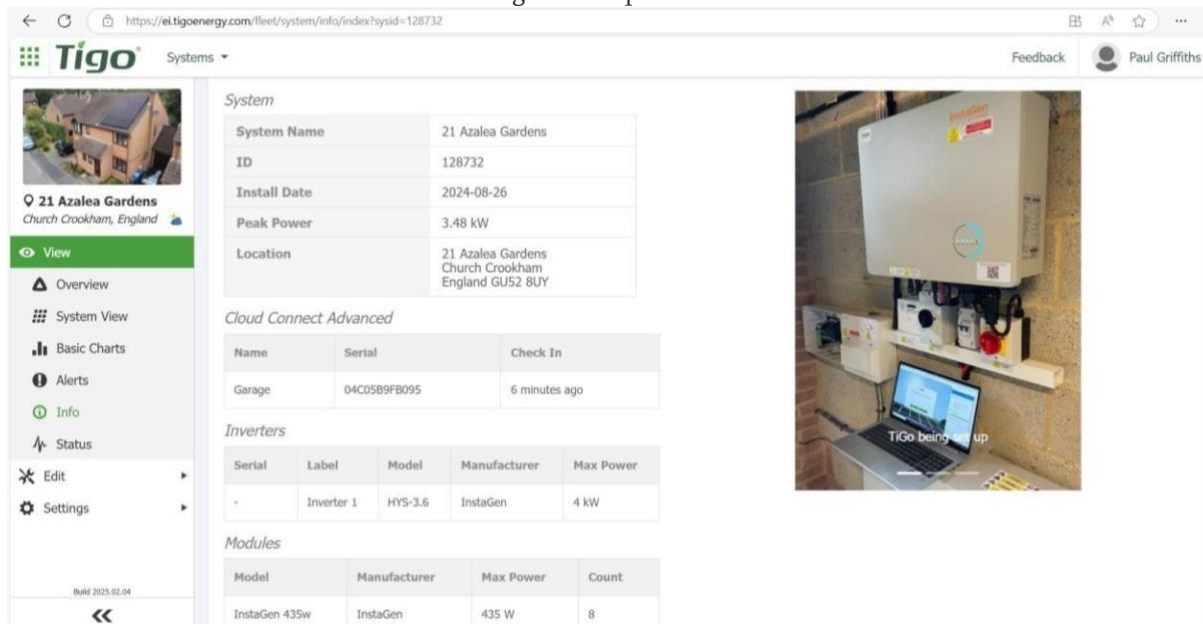
## Tigo Energy Monitoring & Registration

For the **45% ECO4 uplift**, additional verification steps must be completed:

- A **screenshot** of the Tigo Energy monitoring portal must be provided, with the property set to **System View**. The screenshot should display:
  - The **property address** in the top left corner.
  - The **number of panels** installed.
  - Confirmation that the monitoring system is connected to a **live internet connection**.



- Installers must access the **Info** section of the monitoring system to retrieve the **Tigo ID**, which must be entered into the InstaGen registration portal.



## System Registration Process

Once the installation is complete and all required photographic evidence is gathered, the data must be uploaded to the InstaGen registration portal. Installers will be provided with a web address and log in details to complete the process.

The following details are required:

- **Installer Information:**
  - Installer name provided via the InstaGen warranty portal.
  - Installer email address (for receipt of registration confirmation).
- **Property Details:** ○ Address of the property (with postcode lookup feature).
- **Panel Information:**
  - InstaGen panel model, wattage, and number of panels installed.
  - InstaGen hologram verification sticker number.
- **Optimiser information:**
  - Tigo monitoring system ID number.
  - Confirmation of whether the system is connected to **customer Wi-Fi** or an **installerprovided data dongle**.

## Final Compliance & Warranty Processing

To secure the **45% ECO4 innovation uplift**, all required evidence must be submitted through the InstaGen portal. Once received, InstaGen will verify the system's compliance and process the warranty.

This structured approach ensures that only authorised installations qualify for the 45% uplift and all relevant uplift submission evidence submitted.

Funding applications will then be processed via utility companies or managing agents, ensuring transparency and accountability in the distribution of ECO4 incentives.