

InstaGen – Internal Guide (Pre-Ship & Post-Install)

TL-MR6400 Router + 1NCE IoT SIM

A1) Register & Pre-Activate SIM (Before Shipping)

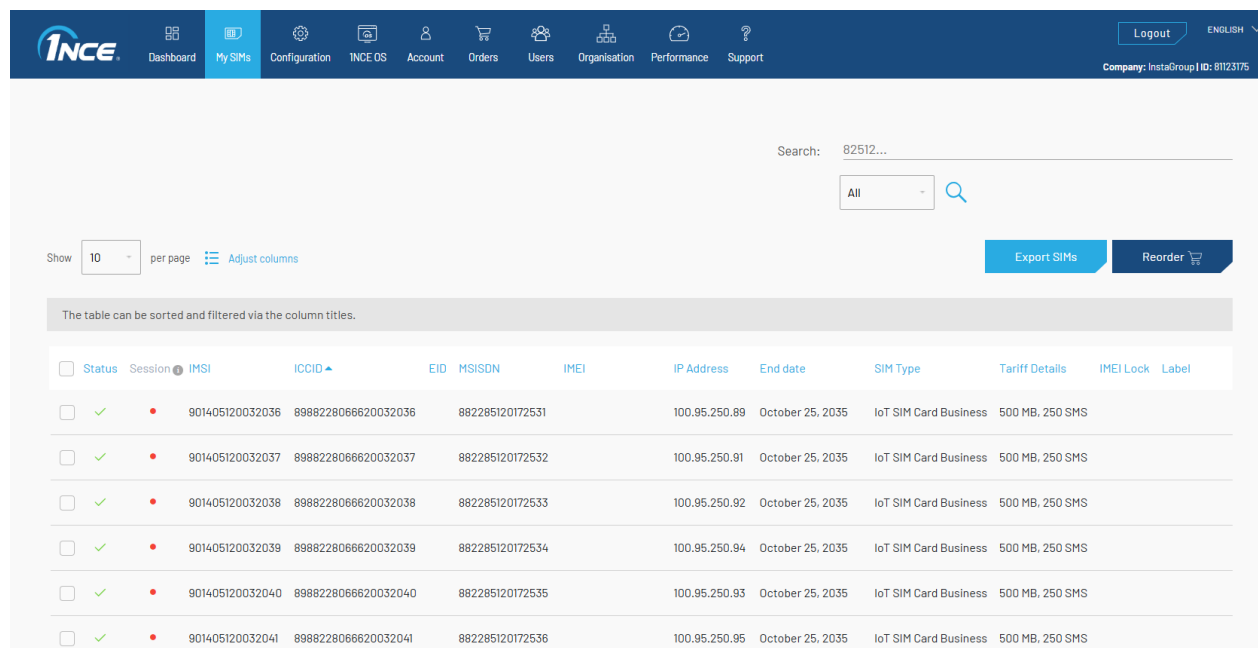
☐ Locate the SIM's ICCID in the 1NCE Portal (My SIMs). Record ICCID, IMSI, MSISDN into CRM (if needed).

Tip: Possibly take a picture of the card and enter details later

☐ Label the SIM with Company/Customer name and Site Address (store label in portal and in CRM, if needed).

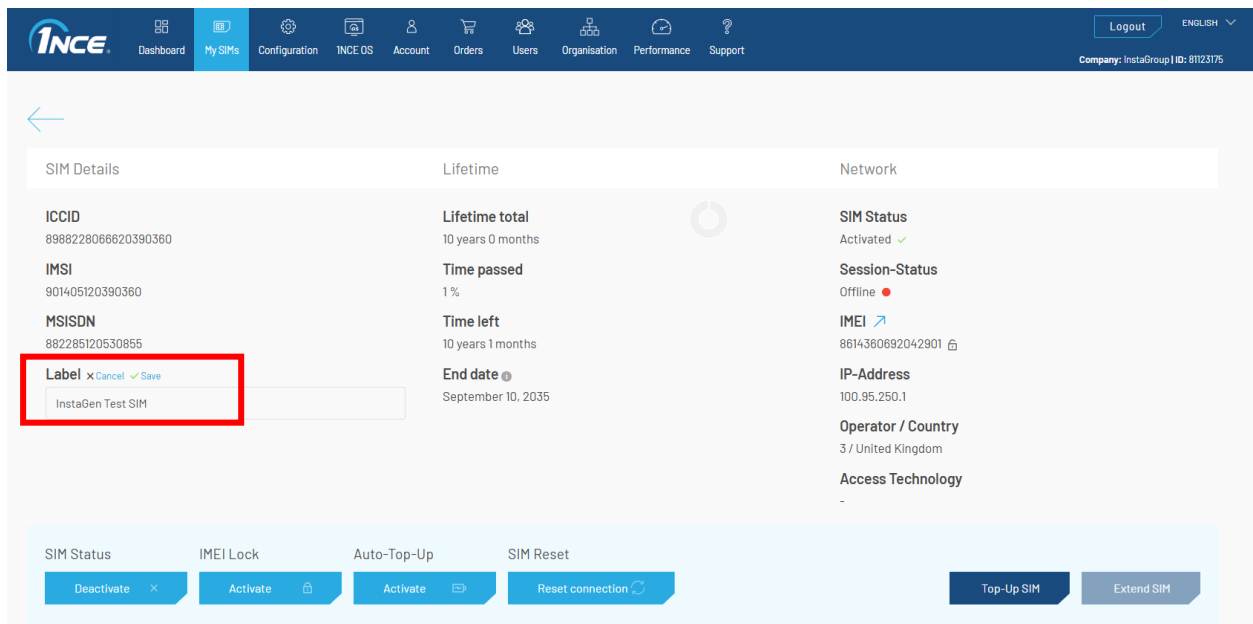
If sending to a supplier E.g. GreenTech, Midsummer Ext. - label as supplier and add end user details later when they call us to activate / send SMS

☐ Set Status = Pre-activated check in the 1NCE portal.



The screenshot shows the 1NCE portal interface. The top navigation bar includes links for Dashboard, My SIMs (active), Configuration, 1NCE OS, Account, Orders, Users, Organisation, Performance, and Support. A search bar is present with the text "82512...". Below the navigation bar, there's a table of SIM cards. The table has columns for Status, Session, IMSI, ICCID, EID, MSISDN, IMEI, IP Address, End date, SIM Type, Tariff Details, IMEI Lock, and Label. The table contains 6 rows of data, all showing "IoT SIM Card Business" with a 500 MB, 250 SMS tariff.

Status	Session	IMSI	ICCID	EID	MSISDN	IMEI	IP Address	End date	SIM Type	Tariff Details	IMEI Lock	Label
☐	✓	901405120032036	8988228066620032036	882285120172531			100.95.250.89	October 25, 2035	IoT SIM Card Business	500 MB, 250 SMS		
☐	✓	901405120032037	8988228066620032037	882285120172532			100.95.250.91	October 25, 2035	IoT SIM Card Business	500 MB, 250 SMS		
☐	✓	901405120032038	8988228066620032038	882285120172533			100.95.250.92	October 25, 2035	IoT SIM Card Business	500 MB, 250 SMS		
☐	✓	901405120032039	8988228066620032039	882285120172534			100.95.250.94	October 25, 2035	IoT SIM Card Business	500 MB, 250 SMS		
☐	✓	901405120032040	8988228066620032040	882285120172535			100.95.250.93	October 25, 2035	IoT SIM Card Business	500 MB, 250 SMS		
☐	✓	901405120032041	8988228066620032041	882285120172536			100.95.250.95	October 25, 2035	IoT SIM Card Business	500 MB, 250 SMS		



The screenshot displays the 1NCE portal interface for managing SIMs. The top navigation bar includes links for Dashboard, My SIMs, Configuration, 1NCE OS, Account, Orders, Users, Organisation, Performance, and Support. The main content area is divided into three columns: SIM Details, Lifetime, and Network. The SIM Details column shows the ICCID (8988228086620390360), IMSI (901405120390360), and MSISDN (882285120530855). A red box highlights the 'Label' field, which contains 'InstaGen Test SIM' and has 'Cancel' and 'Save' buttons. The Lifetime column shows 'Lifetime total' (10 years 0 months), 'Time passed' (1%), 'Time left' (10 years 1 months), and 'End date' (September 10, 2035). The Network column shows 'SIM Status' (Activated), 'Session-Status' (Offline), 'IMEI' (8614360692042901), 'IP-Address' (100.95.250.1), 'Operator / Country' (3 / United Kingdom), and 'Access Technology' (-). At the bottom, there are buttons for 'Deactivate', 'Activate', 'Auto-Top-Up', 'SIM Reset', 'Top-Up SIM', and 'Extend SIM'.

A2) Ship with Customer Quick-Start

☐ Include the printed Customer Quick-Start card (A4) – Or Email to customer.

☐ Include router SSID/password label and any site-specific notes.

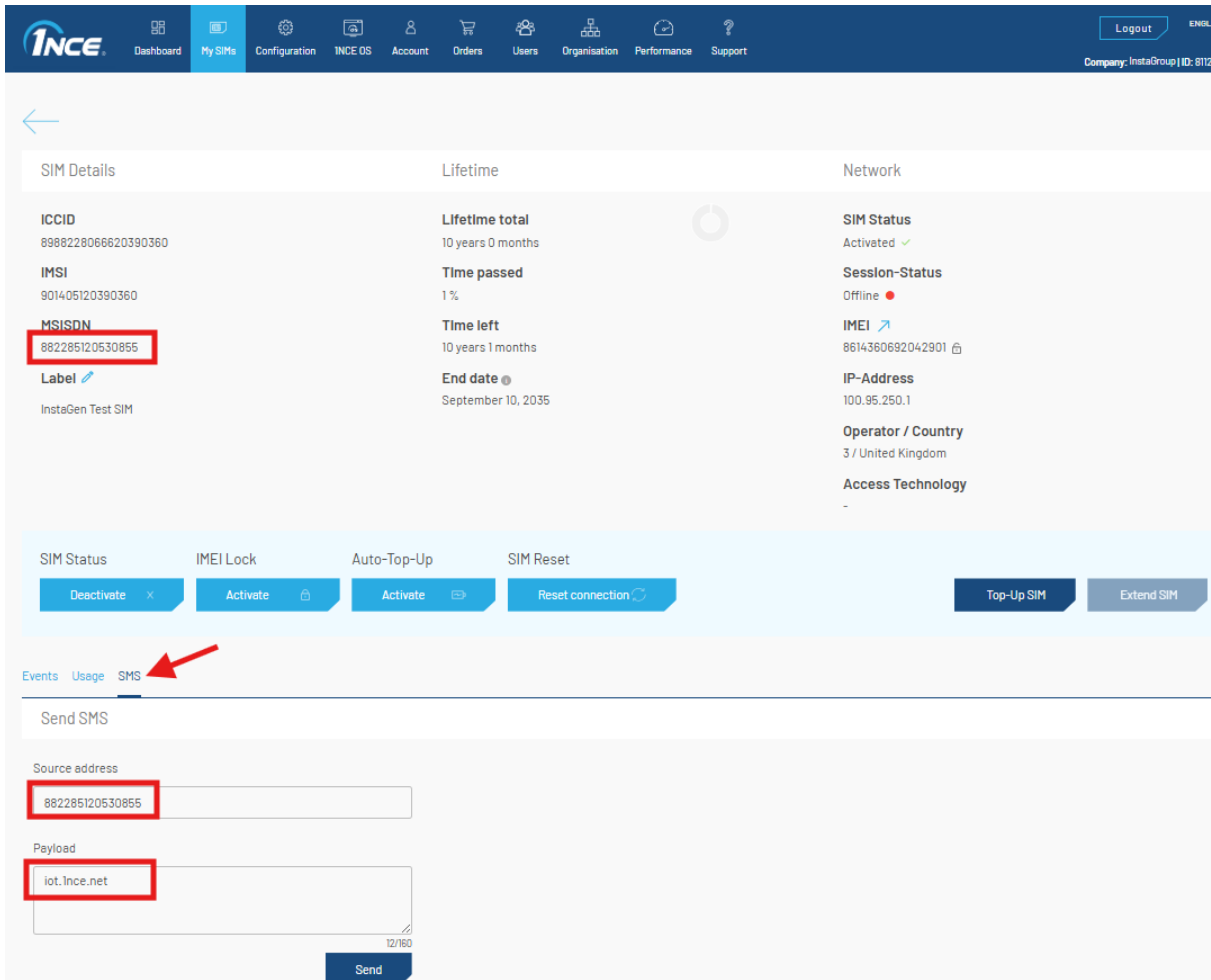
A3) Post-Install Check (After Customer Fits SIM & Powers Router)

☐ In 1NCE Portal → My SIMs: open the ICCID and confirm Session Status changes from Offline to Online once the router registers.

☐ From the SIM's SMS tab, send an SMS by adding the MSISDN as the Source Address and the Payload as `iot.1nce.net` (this depends on the router; check if the router requires or lists an APN in its manual).

`iot.1nce.net` (copy this address and paste in "Payload")

☐ If needed, apply IMEI Lock after first successful registration.



Sim Details

ICCID
8988228066620390360

IMSI
901405120390360

MSISDN
882285120530855

Label
InstaGen Test SIM

Lifetime

Lifetime total
10 years 0 months

Time passed
1 %

Time left
10 years 1 months

End date
September 10, 2035

Network

SIM Status
Activated ✓

Session-Status
Offline ●

IMEI
8614360692042901

IP-Address
100.95.250.1

Operator / Country
3 / United Kingdom

Access Technology
-

SIM Status Deactivate ×

IMEI Lock Activate

Auto-Top-Up Activate

SIM Reset Reset connection

Top-Up SIM **Extend SIM**

Events Usage SMS

Send SMS

Source address
882285120530855

Payload
iot.Ince.net

12/160

Send

Notes:

- Keep ICCID ↔ Customer/Site mapping up to date in CRM (if needed)
- For replacements, deactivate the old SIM and update mapping
- Use the portal's Usage tab for data/SMS diagnostics