

Product Security Update Support

We InstaGroup Limited

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Hereby confirms we do our best to provide continuous security updates for our IoT products. The security updates generally include the latest security patches, security vulnerability fixes, and other security improvements. We will maintain the security updates for at least 5 years from the launch day of certain device models.

The support period will not be shortened after publication. If the defined support period is extended, we will update the lists below as soon as possible to help you check whether your device can still receive security updates.

Product List

Product Name	Type designation	Launch Date	End date of security update support
Inverter	INS-SI-1.5	2024-09-23	2029-09-23
Inverter	INS-SI-2.5	2024-09-23	2029-09-23
Inverter	INS-SI-3.3	2024-09-23	2029-09-23
Inverter	INS-SI-3.6	2024-09-23	2029-09-23
Inverter	INS-SI-4.2	2024-09-23	2029-09-23
Inverter	INS-SI-5	2024-09-23	2029-09-23
Inverter	INS-SI-6	2024-09-23	2029-09-23
DC Inverter Heat Pump	IG4-MP1-A1 IG6-MP1-A1 IG8-MP1-A1 IG10-MP1-A1 IG12-MP1-A1 IG14-MP1-A1 IG16-MP1-A1	2026/03/15	2031/03/15

Software List

Software Name	Launch Date	End date of security update support
InstaGen Grid-Inverter	2024-09-23	2029-09-23
v3.1.69 (wireless module)	2026/03/15	2031/03/15
v0.0.2 (MCU module)	2026/03/15	2031/03/15

Note:

The security updates policies and devices are subject to change and will be reviewed on a regular basis.